



REPUBLIC OF ESTONIA  
MINISTRY OF THE INTERIOR

Airlines for America

Your: 17.04.2026

Our: 11.06.2026 No 5-4/74-3

**European EES in Estonia**

Dear Mr. Glatz, Mr. Alderslade, Mr. Tanzer and Mr. Morrison,

Thank you for your letter of 17 April 2026 regarding the implementation of the European Entry/Exit System (EES) and its impact on passenger processing at airports in Estonia. We appreciate the constructive feedback and proposals provided by your organizations and the continued engagement of the aviation sector on this important matter.

The responsible authorities in Estonia continuously monitor operational performance and make every effort to deploy available resources and operational measures in a manner that minimizes waiting times at border crossing points. We had problems at the beginning of the implementation of EES, especially with capturing biometrics, but thanks to system updates, border checks has become smoother.

However, it should also be acknowledged that border authorities have limited ability to influence flight schedules, traffic volumes, or operational disruptions affecting airlines and airports. Consequently, situations may arise where several flights arrive simultaneously, whether as part of planned schedules or due to unforeseen circumstances. In such cases, temporary queues and extended waiting times may be difficult to avoid despite the best efforts of all parties involved.

We appreciate the concerns and recommendations outlined in your letter and will continue to take them into consideration as EES implementation progresses. Thank you once again for your engagement and for sharing your concerns on this important issue.

Yours Sincerely,

Joosep Kaasik  
Undersecretary